



Recall Alerts

To: Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: U.S.
 CAN

Bulletin: SRA-V21-05
Date: November 10, 2021
Valid to: N/A
Action Required? Yes No

From: Gerard Hones, Regulatory Specialist Government Reporting
Subject: Safety Recall RVXX2105, ZF Power Steering Pump

Description of Defect:

On certain trucks, a defect in the power steering pump could cause it to leak power steering fluid. If this happens, there could be a loss of power steering assist.

A loss of power steering assist may result in a sudden increase in steering effort, especially at low speeds. This could increase the risk of a crash.

The power steering pumps will be replaced on the vehicles.

Models/ Model Years Affected:

Certain 2021 Volvo VNL model vehicles manufactured from June 22, 2020 through August 17, 2020.

Vehicle Quantities:

Volvo 3 (all US)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal November 10, 2021.
- Owner notification letters will be released on or before December 22, 2021.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.