

Volvo Trucks Uptime



Recall Alerts

To: Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: U.S.
 CAN

Bulletin: SRA-V21-02
Date: June 15, 2021
Valid to: N/A
Action Required? Yes No

From: Gerard Hones, Regulatory Specialist Government Reporting
Subject: Safety Recall RVXX2102, Volvo Proprietary Hubcap

Description of Defect:

Volvo has determined that proprietary hubcap wheel covers lack the spring retention force required to retain the hubcap to the wheel. These wheel covers could become separated from the vehicle while in motion. If the hubcap cover comes off, it can result in a hazard to other road users and potentially result in an injury.

At this time, Volvo Trucks is requiring the defective covers be removed and destroyed.

Replacement covers should be available by the end of the 3rd Quarter or the beginning of the 4th Quarter 2021. Once these covers are available, there will be a follow up service campaign to provide the replacement branded covers. Dealers and customers will be notified when parts are available.

Models/ Model Years Affected:

Certain 2021 – 2022 VAH, VHD, VNL, and VNR manufactured from September 8, 2020 through May 10, 2021.

Vehicle Quantities:

Volvo 1,191 (1,050 U.S., 135 Canada, 6 Mexico)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal June 15, 2021.
- Owner notification letters will be released on or before July 23, 2021.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.