



**To:** U.S. and Canada Distributors  
Dealer Principals  
Service Managers  
Warranty Managers  
Parts Managers

**Bulletin:** SRA-V15-10  
**Date:** October 21, 2015  
**Action Required?** **YES**

**From:** Regulatory Affairs Department

**Subject:** Safety Recall, RVXX1510, Eaton Transmission

---

**Summary:**

**Description of Defect:**

According to Eaton, "When the transmission shift lever is moved from reverse to neutral, the reverse gear may stay engaged. When the transmission shift lever is moved from reverse to a forward gear position, the transmission may mechanically lock (i.e., both the reverse gear and forward gear engage simultaneously)."

**Models/ Model Years Affected:**

Volvo: Certain 2016 VNL and VNM model vehicles manufactured from January 6, 2015 through January 15, 2015 with an Eaton Transmission.

**Vehicle Quantities:**

Volvo: 7 in total (all U.S.).

**Dealer's Responsibility:**

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

**Release Schedule:**

- Vehicle will be posted on the Trucks Dealer Portal October 21, 2015.
- Repair Instructions are tentatively scheduled for release no later than December 15, 2015.
- Owner Notices are scheduled to be mailed on or before December 15, 2015.

**Questions:**

Contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com) if you have questions.