



**CUSTOMER**

## Master Fleet Technician Training Program

**Help your customers maximize their return on investment for every Volvo truck they operate with Volvo Trucks Academy's Master Fleet Technician Training Program.**

Help your customers build a team of properly trained in-house technicians prepared to tackle any repair challenge. This program supports your customer's expectations for performance, uptime and customer satisfaction. There are two curricula fleets can choose from: one with Volvo powertrain and one without.

### Benefits:

- Supports the safe, reliable, and profitable operation of Volvo trucks
- Helps build a team of properly trained fleet technicians prepared to service Volvo trucks
- Prepares your customers to determine when to service trucks in-house or bring them to your dealership
- Instructor-led courses are available in one of our seven Volvo Trucks Academy Learning Centers across North America

*All instructor-led courses are available for purchase for your customers. For pricing and registration details please contact [academy-help@volvo.com](mailto:academy-help@volvo.com).*

### Volvo Master Fleet Technician – Chassis Only

#### General Repairs (Online Training)

Lubrication Training 1: Fundamentals of Lubrication

Lubrication Training 2:  
Heavy-Duty Diesel Engine Lubrication

Lubrication Training 3: Heavy-Duty Truck Gear Lubrication

Lubrication Training 4: Heavy-Duty Truck Grease Lubrication

Lubrication Training 5: Heavy-Duty Coolants/Anti-Freeze

**Volvo Master Fleet Technician –**

**Chassis Only Continued**

| <b>Systems, Operations, Basic Diagnostics and Repairs (Online Training)</b> |
|---|
| Introduction to Electrical Systems  |
| Introduction to Volvo Electronics   |
| Volvo Air Brake Fundamentals  |
| Volvo Basic Heavy-Duty Truck HVAC Principles                                |
| Diesel Engine Basics  |
| Impact  |
| Heavy-Duty Truck Transmission Basics  |

| <b>Service Diagnostic Systems and Major Repairs (Online Training)</b> |
|---|
| Volvo V20 Engine Measuring Tools                                      |
| Failure Analysis  |

**Volvo Master Fleet Technician**

| <b>General Repairs (Online Training)</b>                     |
|--|
| Lubrication Training 1: Fundamentals of Lubrication          |
| Lubrication Training 2: Heavy-Duty Diesel Engine Lubrication |
| Lubrication Training 3: Heavy-Duty Truck Gear Lubrication    |
| Lubrication Training 4: Heavy-Duty Truck Grease Lubrication  |
| Lubrication Training 5: Heavy-Duty Coolants/Anti-Freeze      |

| <b>Systems, Operations, Basic Diagnostics and Repairs (Online Training)</b> |
|---|
| Volvo Operating 2007 and Newer Vehicles                                     |
| Introduction to Electrical Systems  |
| Introduction to Volvo Electronics   |
| Volvo Air Brake Fundamentals  |
| Volvo Basic Heavy-Duty Truck HVAC Principles                                |
| Diesel Engine Basics  |
| Impact  |
| Heavy-Duty Truck Transmission Basics  |

**Volvo Master Fleet Technician Continued**

| <b>Service Diagnostic Systems and Major Repairs (Online Training)</b> |
|---|
| Volvo SCR Familiarization   |
| Volvo Engine Measuring Tools  |
| Volvo Exhaust Aftertreatment System (EATS) Overview                   |
| 2013 Communication Network Update for Volvo Trucks                    |

| <b>Advanced Level Diagnostics (Online Training)</b> |
|---|
| Failure Analysis                                    |
| Volvo Automated Transmission for Fleets             |
| Volvo Air in Fuel System, Check                     |

| <b>Study Guides (Online Training)</b>        |
|--|
| Volvo Emissions Systems Overview Study Guide |
| Volvo Engines Overview Study Guide           |
| Volvo I-Shift Transmission Study Guide       |

**Sign your customer up today!**

[academy-help@volvo.com](mailto:academy-help@volvo.com)

Available in English and Spanish