



To: U.S. and Canada Distributors
Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Bulletin: SRA-V16-07
Date: December 20, 2016
Action Required? **YES**

From: Regulatory Affairs Department

Subject: RVXX1607, Front Axle Hubs Underrated

Summary:

Description of Defect:

The front hubs used do not support the gross axle weight rating of the front axle. Specifically, 5,987 Kg (13,200 lbs.) rated front hubs were used on trucks requiring a 6,622 Kg (14,600 lbs.) rated front axle. This can result in premature failure of the hub, bearings etc., which may cause the front hub assembly to separate from the front axle. If the front hub assembly separates, the driver may lose control of the vehicle or parts may be dropped on the road that can present a risk for other motorists.

Models/ Model Years Affected:

Volvo: Certain 2017 VHD, VNL, and VNM

Vehicle Quantities:

Volvo: 31 Trucks in total (16 U.S., 15 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal December 20, 2016.
- Repair Instructions are tentatively scheduled for release by February 17, 2017.
- Owner Notices are scheduled to be mailed on or before February 17, 2017.

Questions:

Contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com if you have questions.