



To: U.S. and Canada Distributors
Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Bulletin: SRA-V16-06
Date: October 14, 2016
Action Required? **YES**

From: Regulatory Affairs Department

Subject: RVXX1606, Drag Link

Summary:

Description of Defect:

A defect in the ball joint seals on the drag link could allow corrosion to form in the joint, leading to accelerated wear. This could result in ball joint failure, potentially resulting in a loss of steering control which could increase the risk of a crash causing injury and/or damage to property.

Models/ Model Years Affected:

Volvo: Certain 2009 - 2016 Volvo VHD trucks manufactured from April 7, 2008 through December 9, 2015 with a USK non greasable drag link.

Vehicle Quantities:

Volvo: 5,311 trucks in total (4,177 U.S., 1,116 Canada, 17 Mexico, and 1 Export)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal October 15, 2016.
- Repair Instructions are tentatively scheduled for release by December 9, 2016
- Owner Notices are scheduled to be mailed on or before December 9, 2016.