



To: U.S. and Canada Distributors
Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Bulletin: SRA-V16-01
Date: February 24, 2016
Action Required? **YES**

From: Regulatory Affairs Department

Subject: Safety Recall, RVXX1601, USK Sealed Drag Link

Summary:

Description of Defect:

The ball joint seal may be compromised, which can allow water and other contaminants to enter the ball joint. If water and contaminants enter the ball joint, corrosion can occur and lead to accelerated wear, which over time can result in failure of the ball joint.

If this is left untreated, the ball can separate from the socket and result in complete loss of steering which may result in a vehicle crash.

Models/ Model Years Affected:

Volvo: On certain 2016 VNL and VNM model vehicles manufactured from January 6, 2015 through November 5, 2015 with a USK sealed drag link and certain 2009 VT model vehicles manufactured from April 8, 2008 through November 7, 2008 with a USK sealed drag link

Vehicle Quantities:

Volvo: 3,396 trucks in total (2,053 U.S., 503 Canada, and 840 Mexico)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle will be posted on the Trucks Dealer Portal February 24, 2016.
- Repair Instructions are tentatively scheduled for release no later than April 15, 2016.
- Owner Notices are scheduled to be mailed on or before April 15, 2016.

Questions:

Contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com if you have questions.