



**To:** U.S. and Canada Distributors  
Dealer Principals  
Service Managers  
Warranty Managers  
Parts Managers

**Bulletin:** SRA-V15-08  
**Date:** October 15, 2015  
**Action Required?** **YES**

**From:** Regulatory Affairs Department

**Subject:** Safety Recall, RVXX1508, USK Sealed Drag Link

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**Summary:**

**Description of Defect:**

The ball joint seal may be compromised, which can allow water and other contaminants to enter the ball joint. If water and contaminants enter the ball joint, corrosion can occur and lead to accelerated wear, which over time can result in failure of the ball joint.

If this is left untreated, the ball can separate from the socket and result in complete loss of steering which may result in a vehicle crash.

**Models/ Model Years Affected:**

Volvo: On certain 2009 - 2015 VN model vehicles manufactured from April 14, 2008 through December 23, 2014 with an Uresko sealed draglink.

**Vehicle Quantities:**

Volvo: 13,290 trucks in total (8,097 U.S., 958 Canada, 4,226 Mexico, 3 Export)

**Dealer's Responsibility:**

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

**Release Schedule:**

- Vehicle will be posted on the Trucks Dealer Portal October 15, 2015.
- An interim owner letter will be released on or before October 31, 2015 to provide inspection procedures that can be used until parts become available to replace the drag links. A customer support line (877-800-4945 opt #1) is set up to support the recall.

**Questions:**

Contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com) if you have questions.