# SAFETY RECALL ALERT



SRA-V14-05

November 21, 2014

**Bulletin:** 

Action Required?

Date:

To: U.S. and Canada Distributors

Dealer Principals
Service Managers
Warranty Managers
Parts Managers

From: Regulatory Affairs Department

Subject: Safety Recall, RVXX1405, Tire Failure

# Safety Recall Summary:

A premature tire failure may occur on the front or steer axle as a result of certain operating conditions (i.e. high speeds, load, and road temperature). A premature tire failure may result in a vehicle crash.

Volvo has received two reports of vehicle crashes as a result of this condition. These reports involve property damage but no injuries.

Affected Models and Model Years: 2011-2014 VAH and VNL model vehicles manufactured from May 12, 2010 through November 1, 2014 with a governed road speed setting of 70 miles per hour and greater, a 295/60 R22.5 XZA2® Energy™ Tire, and used in auto transport application.

The number of vehicles affected is approximately 121 in total (115 U.S., 6 Canada)

# Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

## Release Schedule:

- Vehicle will be posted on the Trucks Dealer Portal by end of day November 24, 2014.
- Repair Instructions are tentatively scheduled for release no later than December 2, 2014.
- Owner Notices are scheduled to be mailed on or before December 8, 2014.

### Questions:

Contact the Regulatory Affairs Department at <a href="mailto:vtna.regulatoryaffairs@volvo.com">vtna.regulatoryaffairs@volvo.com</a> if you have questions.